



# Campus Safety Plan 2024

California State University, Northridge

CSUN

California State University, Northridge prepares this report in compliance with California State Education Code, Chapter 15.5, of the Donahoe Higher Education Act, Section 67380.

California State University, Northridge (also known as CSUN) is a public university located in the Northridge neighborhood of Los Angeles, California, in the San Fernando Valley. The 356-acre campus is home to 36,367 (Fall 2023) students, including 2,947 residents, as well as 4,149 faculty, staff and administrators. CSUN remains committed to the safety of our campus community, educational and professional goals of its students, as well as its extensive service to the community.

## **AVAILABILITY, LOCATION, AND METHODS TO SUMMON LAW ENFORCEMENT ASSISTANCE**

The CSUN Department of Police Services employs nineteen (19) highly-trained, full-time, sworn police officers, five (5) 911 Public Safety Answering Point Dispatchers, eight (8) Community Service Officers, nineteen (19) part-time Matador Patrol student employees, and an active support staff for the 24-hour protection of the CSUN campus community. The Department is located on the CSUN campus at 9222 Darby Avenue on the southeast corner of Darby Avenue and Prairie Street.

California State University peace officers have state-wide police authority and jurisdiction per Penal Code 830.2[c] and Education Code 89560, and are vested with law enforcement powers and responsibilities, identical to the local police or sheriff departments in your home community.

The Department of Police Services maintains close working relationships with all local, county, state and federal public safety agencies through partnerships and mutual aid agreements. Memorandums of agreement (MOA) for law enforcement assistance have been established with the Los Angeles Police Department, Los Angeles County Sheriff's Office, Los Angeles Unified School District Police Department, and the University of California Police Department.

### **To Report a Crime, Suspicious Circumstances, or an Emergency**

Call the CSUN police at 818-677-2111. In the event of an emergency, dial 9-1-1 or use a campus blue light emergency phone, or text to 9-1-1

- Give your name, telephone number, and location.
- Give clear and accurate information.
- Be prepared to supply suspect and vehicle description, and direction of travel.
- DON'T HANG UP! Follow the instructions of the dispatcher.

An [On-line Reporting Option](#) is available for the following non-emergency crimes/incidents. Contact by a police investigator will be made on the next business day following submittal of the report. (<http://www.csun.edu/police/file-report-online>)

- Harassing Phone Calls
- Non-Injury Hit and Run Traffic Collisions
- Unlawful Smoking and Tobacco Use
- Vehicle Tampering
- Vandalism
- Lost Property
- Identity Theft
- Theft
- Vehicle Burglary
- Bullying & Harassing Behavior

**Telephone Contact for Administrative and/or Non-Emergency Related Services:**

- CSUN Department of Police Services (818) 677-2111
- The Department of Police Services provides numerous safety services to include, but not limited to: vehicle unlocks, jump-starts, amber light parking lot patrols, room unlocks, victim/witness services, restraining order assistance, safety escort program, and personal safety plans.

**In-Person Contact:**

- CSUN Department of Police Services is located at 9222 Darby Avenue on the southeast corner of Darby Avenue and Prairie Street.

**SPECIAL SAFEGUARDS FOR FACILITIES OR ACTIVITIES****Security of and Access to Campus Facilities**

All campus facilities are key-accessed, and most are open daily for scheduled campus community use. Facilities within the University Park Residential Life Complex are controlled via key-card access with a secure gated security program operating from 7:00pm to 2:30am seven days a week. Campus key control and distribution are functions of the Physical Plant lock shop, while key access control for the residential complex rests with the Residential Life administrative office. To provide for the security of campus facilities, the University Police enforces Educational Code 89031 & Residential Life housing policies. Campus facility access may be revoked per Penal Code 626.

**Security Considerations Used in Maintenance of Campus Facilities**

The Department of Physical Plant Management is responsible for security of all campus facilities. Personnel perform daily building lock-up and monitor all maintenance issues in campus lighting, door locks and general environmental safety in conjunction with the Department of Police Services. An annual inspection and survey of campus indoor/outdoor lighting, shrubbery and walkways is conducted, with the Department of Police Services providing security surveys upon request or when a need is observed. The University participates in Crime Prevention through Environmental Design concepts for planning and improvements on campus.

**Campus CCTV System**

The campus has a closed circuit television (CCTV) system to further enhance the safety and security in public areas of the campus. This technology can alert to potential criminal activity and also deter potential offenders who recognize the elevated risk of apprehension from such a system in that the information they provide is extremely valuable in capturing criminal activity and helping identify suspects.

This technology provides value before, during, and after criminal activity. The general knowledge within the campus community of the existence of the CCTV system serves to deter some from engaging in criminal or illicit behavior. Because of random monitoring and alerting features, the system often provides a means for law enforcement to intervene in ongoing criminal activity. Lastly, the recording of video feed is often found to provide critical forensic information aiding criminal investigations.

### **Emergency Blue Light Call Stations**

A 9-1-1 24-hour, button activated, emergency telephone system will put you in contact with a police dispatcher for any emergency need. There are 116 call stations located throughout the CSUN campus, including residential housing. Four of the stations are yellow in color, these are TTY call boxes designed for the deaf and hard of hearing community. They are equipped with a small keyboard that enables the caller to type messages directly to University Police Dispatch. The police dispatcher can send a message to the caller by either typing or using a computer to choose pre-selected emergency responses. (The campus [Emergency Blue Light Phones Map](#) can be viewed on-line at <http://www.csun.edu/sites/default/files/bluelights.pdf> or on CSUN's mobile app.)

### **Crime Prevention Programs**

Crime Prevention Programs on topics to include, but not limited to, personal safety, sexual violence awareness and prevention, theft prevention, and workplace violence prevention are sponsored by various campus organizations throughout the year. For additional information regarding programming on campus, see the campus [Annual Clery Security Report](#) located on-line at <http://www.csun.edu/sites/default/files/clery-report.pdf>.

### **Special Event Safety Planning**

Preparation for large events on campus involve the creation of Incident Action Plans according to the Standardized Emergency Management System and in collaboration with mutual aid agencies and contracted safety personnel.

## **ACTIONS TAKEN IN THE PRECEDING 18 MONTHS TO INCREASE SAFETY**

- Replaced 26 fixed and pan-tilt- zoom CCTV cameras and upgraded 16 CCTV cameras with the 360-degree high definition technology.
- The campus continued the upgrade conversion of the standard Omni Locking system to a new campus standard using the Sargent Assa Abloy electronic door locking system and PERSONA Campus Online door scheduling and credential management software. This enhancement of the campus door access system allows for a more rapid response in “re-keying” should a person’s code be compromised or keycard lost. PERSONA software allows the programing control of a person access to any room or building. To date 389 of the 600 locks have been upgraded. An additional 105 automated electric locks on campus and 251 classroom locks have been converted to "Indicator Locks", allowing for room occupants to manually lock the door from the inside, while displaying in an indicator window, on the inside and outside, that the door is locked or open.
- The campus has continued to upgrade of building exterior locks using the Sargent Assa Abloy electronic door locking system. To date, 8 buildings with a total 105 doors, have been converted to Sargent electronic locks equip with the PERSONA software.
- Upgrades to panic alarms in various campus buildings.
- Continued implementation of the Active Shooter Survival Escape Response Training program (ASSERT) offered to the campus community.
- Police Officers participation in a multi-agency active shooter drill and DUI checkpoint.
- Phase 2 - Installation of gunshot detection technology to the campus core to further strengthen the police and fire rescue response to an active shooter incident.
- Evening Campus Safety Walk

## **CHANGES IN SAFETY PRECAUTIONS EXPECTED TO BE MADE DURING THE NEXT 24 MONTHS**

- Continued expansion of the campus analytic CCTV system and enhance a selected number of current cameras to new 360-degree high definition technology.
- Current planning is to complete 3 buildings that are in process for exterior door lock automation upgrades, followed by 9 other buildings, with all to have their exterior doors automated and controlled by PERSONA with Sargent electronic locks, which is estimated to add an additional 150-200 more door locks that will be controlled by PERSONA software for door locking and credential access.
- PPM and Student Housing will be working together on the IT infrastructure development to allow for the replacement of 3,200 outmoded door locks in the housing community, and will provide student housing with the database of users for PERSONA.
- The campus, through Enrollment Services, has contracted with Transact to allow for purchasing of goods and services throughout campus with a Mobile device. Transact provides the security codes for each person's personal credential that resides within the MataCard Mobile App, which will also be synced to each person's information in PERSONA, allowing this Mobile Credential to be use for building and room access throughout campus.
- Installing of gunshot detection technology to new campus buildings.
- Continued upgrades to panic alarms in various campus buildings.

## **RECORDS OF ON-CAMPUS CRIME**

### **California Education Code 67380(a)(1)(A)**

California State University campuses are required by California Education Code 67380(a)(1)(A) to compile records of all occurrences reported to campus police, campus security personnel, or campus safety authorities of, and arrests for, crimes that are committed on campus and that involve violence, hate violence, theft, destruction of property, illegal drugs, or alcohol intoxication, and to make this information available within two business days if requested by students, prospective students, employees, or the media. If you wish to request crime information, please contact: Erika Breazile at [erika.breazile@csun.edu](mailto:erika.breazile@csun.edu).